

Record of complaints log

Source of complaint

Regulations require providers to investigate all complaints made in writing by the parent of a child attending F.I.S.H.

- | | |
|---|----------------|
| - Parent in writing incl. email | - Staff member |
| - Parent in person | - Anonymous |
| - Parent on phone | - Other |
| - Ofsted (Ofsted complaint number if known) | |

Nature of complaint

Please tick all Welfare Requirements the complaint relates

- Safeguarding and promoting children's welfare
- Suitable people
- Suitable premises, environment and equipment
- Documentation
- Organisation

Details of the complaint

FUN IN SCHOOL HOLIDAYS

How was the complaint dealt with?

Actions and outcomes

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